



The FAQs

What is JobPro?

JobPro is a job scheduling, tracking, pricing, invoicing and reporting system that allows service industry businesses to accurately and efficiently track jobs from phone call through to accounting.

How does JobPro help?

JobPro directly addresses the three biggest problems hindering the service industry – Pricing, Performance and Paperwork. JobPro makes sure that having got the job, you are able to complete it on time and to budget, that you are charging the job at the right price, and that you are spending minimum time shuffling paper.

Who is JobPro for?

JobPro is ideal for small to medium businesses in the service industry. Anyone from plumbers to surveyors, locksmiths to caterers. JobPro is currently being used to process over a million jobs per year in a range of NZ businesses. If your priority is providing the best possible service to your customer, you need the best possible tool to help you – JobPro.

How can JobPro suit so many different types of business?

JobPro has a unique configuration tool that allows the unique work flow of each business to be duplicated in the JobPro software. All the JobPro implementer needs to know is what are the different types of work that you do, and how each work type is processed. By talking the implementer through the processing of a typical job, a workflow tree can be established with all the key status changes noted. This process usually only takes a few minutes, and can be revisited and reworked as your business changes.

Is JobPro easy to use?

JobPro takes less than an hour to install. You can be operational an hour later. Full operational running of course depends on how many customers you need to load, how many prices you have etc. Our trained installers are available with help and guidance at every step.

How does JobPro help pricing?

JobPro has a multi-level rating engine that ensures that even the most difficult pricing structures can be automated. The jobs are always priced correctly, never overpriced – overpricing results in time consuming credits, and never underpriced – which is profit given away.

And JobPro helps performance?

Absolutely. Jobs are entered once and can be actioned immediately or they can be scheduled for weeks ahead. There is simple duplication of repeat work and rescheduling can be handled in seconds. Add mobile data and there is immediate information flow between the field staff and the office.

How does JobPro save on paperwork?

Let's face it – we are all drowning in paperwork, and we all lose paperwork. Because the jobs are entered into JobPro before any paperwork is generated, lost jobs are now a thing of the past. The JobPro information is available to everyone in the business (within reason). No need to keep writing things on scrappy bits of paper to pass onto the boss, or Pete the Plumber.

Can JobPro interface with all parts of my business?

JobPro has links to accounting systems such as MYOB, QuickBooks and Xero. JobPro can also accept data from warehousing and payroll systems.

How much does JobPro cost?

More importantly, how soon can JobPro start saving me money! JobPro generally pays for itself within the first 6-12 months of operation. And these savings arise from easily measured items such as no underpriced jobs; no unbilled jobs because the paperwork is still in Trev's back pocket, and perhaps most importantly, more work being done with the same staffing levels. Pricing depends on the size of your business and the number of users. (JobPro starts at \$1250 or \$49 per month for a single user system)

Where can I find out more?

Call the sales team direct on (09) 309 0144,
email us on sales@jobpro.co.nz
or visit our website www.jobpro.co.nz

JobPro Systems Limited

Level 1, 3 Arawa Street, Grafton,
Auckland, New Zealand.
PO Box 8752, Symonds Street
Auckland 1150, New Zealand